



HEAR Network Hate Crime
Third Party and anonymous Hate Crime Reporting in London



**In an emergency ALWAYS call 999 and describe the incident as
Hate Crime to help the police to respond appropriately**

Many communities do not feel comfortable reporting hate incidents or harassment to the police.

Third party reporting, where charities with an understanding of the communities they represent offer support to report in safe and compassionate environments, are a way to improve reporting and conviction rates. Police also now have several ways that you can report Hate Crime anonymously.

As well as helping people report crime these organisations collect data to monitor patterns in Hate Crime and responses by the police, CPS and other agencies therefore, helping improve services in the future.

Listed below are third party and anonymous reporting options in London arranged by protected characteristic. Gender and Age are characteristics not currently protected by Hate Crime legislation.

Protected characteristic	Hate crime	Organisation Online	Telephone and Text	Email	In person	Area covered
All	All on the transport network	British Transport Police Anonymous British Transport Police	Text 61016 call 0800 40 50 40	61016@btp.pnn.police.uk		Pan-London
All	All	StopHateUK	0800 138 1625	talk@stophateuk.org		Pan-London
All	Disability Hate Crime, Transphobia, Islamophobia, Anti-Semitism, Racism, homophobia and biphobia	CATCH, Community Alliance to Combat Hate CATCH				Pan-London
All	Disability Hate Crime, Transphobia, Islamophobia, Anti-Semitism, Racism, homophobia and biphobia	Truvision/ Report it EasyRead Form	Select Police Force (e.g. Metropolitan or City of London) It takes you to their site, but can remain anonymous			Pan-London

Protected characteristic	Hate crime	Organisation Online	Telephone and Text	Email	In person	Area covered
All	Disability Hate Crime, Transphobia, Islamophobia, Anti-Semitism, Racism, homophobia and biphobia	Witness Confident App download android or apple devices		hello@witnessconfident.org		Pan-London
All	All forms of crim for deaf, hearing and speech impaired people	Emergency SMS	Click to register your phone			Pan-London
All	Disability Hate Crime, Transphobia, Islamophobia, Anti-Semitism, Racism, homophobia and biphobia	Redbridge Equalities and Communities Council	0208 5518178, 24 hotline number 07847 829 991	office1@redbridgeequalities.org.uk		Redbridge
Disability	Disability (learning difficulties focus)	Brent Mencap	020 8451 5278	nicolam@brentmencap.org.uk		Brent
Disability	Disability Hate Crime	Disability Advice Service Lambeth	0207 642 2054	cheryl.lewis@disabilitylambeth.org.uk	Mon, Tues, Wed by appointment	Lambeth
Disability	Disability Hate Crime	Merton Centre for Independent Living	020 3397 3119 SMS: 0744 936 2233	info@mertoncil.org.uk	1st Monday of month, 1.30-3.30, All Saints Community Centre, 44 All Saints Road, SW19 1BX	Merton
Disability	Disability Hate crime	Choice in Hackney	020 7613 3206, Wed 020 7613 8132 text 020 7613 3208	jimmi.telesford.CA@TCH@choiceinhackney.org		Pan-London
Disability	Disability Hate crime	Stay Safe East	0208 519 7241, 07587 134 122 SMS 07587 134 122	advocacy@staysafe-east.org.uk		Waltham Forest and Newham
Disability	Disability Hate crime (mental health focus)	Wandsworth and Westminster Mind	020 7259 8100	admin@wwmind.org.uk		Westminster
Disability (BSL interpreters)	Disability Hate Crime against Deaf people	Stop Hate UK	Username: stophate Password: stophate			Pan-London
Faith	Anti-semitism, racism	Community Safety Trust CST	020 8457 9999 or 0800 032 3263	incidents@cst.org.uk	By appointment	Pan-London

Protected characteristic	Hate crime	Organisation Online	Telephone and Text	Email	In person	Area covered
Faith	Islamophobia, racism	TellMAMA Twitter @tellmamauk WhatsApp: 0734 184 6086	0800 456 1226 or text 0115 707 0007	info@tellmamauk.org	By appointment	Pan-London
Faith, Race	Islamophobia, racism and xenophobia	Newham Monitoring Project	020 8470 8333, 24 emergency helpline 0800 169 3111	info@nmp.org.uk	By Appointment	Tower Hamlets, Redbridge, Barking and Dagenham, Hackney, Newham, Waltham Forest
Gender Identity	Transphobia, intersex and non-binary harassment	Galop	0207 704 2040	Form to be completed and emailed to referrals@galop.org.uk		Pan-London
Gender Identity, Sexuality	Biphobia, homophobia, transphobia, intersex and non-binary harassment	Camden LGBT Forum	020 7388 5720			Camden
Race	Racism, islamophobia	The Monitoring Group	020 7582 7438	office@tmg-uk.org		Pan-London
Race	Racism (Gypsy, Roma and Traveller focus)	Report Racism, GRI				Pan-London
Sexuality	Biphobia, homophobia	Galop	0207 704 2040	Form to be completed and emailed to referrals@galop.org.uk	By appointment	Pan-London

If you know of other services to add to the list or if any corrections needed please email campaigns@reap.org.uk

To find out more about HEARs work on Hate Crime and other equality and human rights work in London see www.hearequality.org.uk or on twitter @HEAR_Network #EndHateTogether #NoPlaceForHate #WeStandTogether